

Information on the conditions for issuing and servicing Premium cards

| Information on the conditions and fees established for Premium cardholders | | | | |
|--|-----------------------|--|------------------|--------|
| General Conditions | | | | |
| Product Name | Visa Platinum | | Visa Infinite | |
| Account currency | MDL/EUR/USD | | MDL/EUR/USD | |
| Opening of current account with attached card | 0 MDL | | 0 MDL | |
| Card maintenance fee | 5 EUR / month | | 288 EUR / annual | |
| Modification of PIN code at OTP Bank's ATMs | NO FEE | | NO FEE | |
| Card replacement due to loss/theft/damage | 10 EUR | | 10 EUR | |
| Fees for operations and services | | | | |
| Supply the bank card | | | | |
| Supplying card account via transfer | NO FEE | | NO FEE | |
| Supplying the card's account through CASH IN service at OTP Bank ATM | NO FEE | | NO FEE | |
| Cash withdrawal | | | | |
| Using OTP Bank ATMs for cash withdrawal | 0.03 EUR | | 0.03 EUR | |
| Using ATMs / POS of other banks from Moldova for cash withdrawal | 0.6% + 1.9 EUR | | 0.6% + 1.9 EUR | |
| Using ATMs / POS of other banks abroad for cash withdrawal | 1.20% + 2.9 EUR | | 1.20% + 2.9 EUR | |
| Cash withdrawal at OTP Bank cash desks for amounts that do not exceed 20,000 MDL | 1% min 5 MDL | | 1% min 5 MDL | |
| View account balance | | | | |
| Balance inquiry at OTP Bank ATMs | 0 EUR | | 0 EUR | |
| Mini statement at OTP Bank ATMs | 0 EUR | | 0 EUR | |
| Visualization of balance at ATMs of other banks from Moldova and abroad | 0.5 EUR | | 0.5 EUR | |
| Other fees | | | | |
| Fee for unjustified contestation of payment, for each transaction | 20 EUR | | 20 EUR | |
| Daily card usage limits | | | | |
| | Maximum of operations | | Maximum amount | |
| | Nr. | | MDL | EUR |
| Cash Withdrawal | 40 | | 50 000 | 3 000 |
| POS Payments | 40 | | 250 000 | 12 000 |
| Total | 70 | | 280 000 | 14 000 |
| USD | | | | |
| | | | 3 000 | 12 000 |
| | | | 14 000 | 14 000 |

Information on conditions and fees for Premium cardholders issued under the Platinum, Platinum 1+1, Elite, Payment Ring Platinum, Family Ring Platinum, Payment Ring Infinite, Family Ring Infinite packages

| Information on the conditions and fees established for Premium Credit card holders *** | | | | |
|--|-----------------------|--|------------------------|--------|
| General Conditions | | | | |
| Product Name | MasterCard Platinum | | MasterCard World Elite | |
| Account currency | MDL | | MDL | |
| Opening of current account with attached card | 0 MDL | | 0 MDL | |
| Card maintenance fee | 15 EUR | | 300 EUR | |
| Modification of PIN code at OTP Bank's ATMs | NO FEE | | NO FEE | |
| Card replacement due to loss/theft/damage | 10 EUR | | 10 EUR | |
| Fees for operations and services | | | | |
| Supply the bank card | | | | |
| Supplying card account via transfer | NO FEE | | NO FEE | |
| Supplying the card's account through CASH IN service at OTP Bank ATM | NO FEE | | NO FEE | |
| Cash withdrawal | | | | |
| Using OTP Bank ATMs for cash withdrawal | 0.03 EUR | | 0.03 EUR | |
| Using ATMs / POS of other banks from Moldova for cash withdrawal | 0.6% + 1.9 EUR | | 0.6% + 1.9 EUR | |
| Using ATMs / POS of other banks abroad for cash withdrawal | 1.20% + 2.9 EUR | | 1.20% + 2.9 EUR | |
| Cash withdrawal at OTP Bank cash desks for amounts that do not exceed 20,000 MDL | 1% min 5 MDL | | 1% min 5 MDL | |
| View account balance | | | | |
| Balance inquiry at OTP Bank ATMs | 0 EUR | | 0 EUR | |
| Mini statement at OTP Bank ATMs | 0 EUR | | 0 EUR | |
| Visualization of balance at ATMs of other banks from Moldova and abroad | 0.5 EUR | | 0.5 EUR | |
| Other fees | | | | |
| Fee for unjustified contestation of payment, for each transaction | 20 EUR | | 20 EUR | |
| Daily card usage limits | | | | |
| | Maximum of operations | | Maximum amount | |
| | Nr. | | MDL | EUR |
| Cash Withdrawal | 40 | | 50 000 | 3 000 |
| POS Payments | 40 | | 250 000 | 12 000 |
| Total | 70 | | 280 000 | 14 000 |
| USD | | | | |
| | | | 3 000 | 12 000 |
| | | | 14 000 | 14 000 |

Information on the conditions and fees established for Premium Credit card holders ***

| Information on the conditions and fees established for Premium Credit card holders *** | | | | |
|--|-----------------------|--|------------------------|--------|
| General Conditions | | | | |
| Product Name | MasterCard Gold | | MasterCard World Elite | |
| Account currency | MDL | | MDL | |
| Opening of current account with attached card | 0 MDL | | 0 MDL | |
| Card maintenance fee | 15 EUR | | 300 EUR | |
| Modification of PIN code at OTP Bank's ATMs | NO FEE | | NO FEE | |
| Card replacement due to loss/theft/damage | 10 EUR | | 10 EUR | |
| Fees for operations and services | | | | |
| Supply the bank card | | | | |
| Supplying card account via transfer | NO FEE | | NO FEE | |
| Supplying the card's account through CASH IN service at OTP Bank ATM | NO FEE | | NO FEE | |
| Cash withdrawal | | | | |
| Using OTP Bank ATMs for cash withdrawal | 3% | | 3% | |
| Using ATMs / POS of other banks from Moldova for cash withdrawal | 3.5% min. 0.5 EUR | | 3.5% min. 0.5 EUR | |
| Using ATMs / POS of other banks abroad for cash withdrawal | 3.5% min 3 EUR | | 3.5% min 3 EUR | |
| Cash withdrawal at OTP Bank cash desks for amounts that do not exceed 20,000 MDL | 1% min 5 MDL | | 1% min 5 MDL | |
| View account balance | | | | |
| Balance inquiry at OTP Bank ATMs | 0 EUR | | 0 EUR | |
| Mini statement at OTP Bank ATMs | 0 EUR | | 0 EUR | |
| Visualization of balance at ATMs of other banks from Moldova and abroad | 0.5 EUR | | 0.5 EUR | |
| Other fees | | | | |
| Fee for unjustified contestation of payment, for each transaction | 20 EUR | | 20 EUR | |
| Daily card usage limits | | | | |
| | Maximum of operations | | Maximum amount | |
| | Nr. | | MDL | EUR |
| Cash Withdrawal | 40 | | 50 000 | 3 000 |
| POS Payments | 40 | | 250 000 | 12 000 |
| Total | 70 | | 280 000 | 14 000 |
| USD | | | | |
| | | | 3 000 | 12 000 |
| | | | 14 000 | 14 000 |

Access to Lounge Key areas
MasterCard WORLD ELITE 10 free visits per annual, valid only for the card holder. Pass of a person accompanying the card holder - \$35.
MasterCard Platinum 4 free visits per annual, valid only for the card holder. Pass of a person accompanying the card holder - \$35.

Information on conditions and fees for Premium cardholders issued under the Platinum, Platinum 1+1, Elite, Payment Ring Platinum, Family Ring Platinum, Payment Ring Infinite, Family Ring Infinite packages

| Information on conditions and fees for Premium cardholders issued under the Platinum, Platinum 1+1, Elite, Payment Ring Platinum, Family Ring Platinum, Payment Ring Infinite, Family Ring Infinite packages | | | | | | | | |
|--|---------------|---|------------------|------------------|------------------|----------------------|------------------|---------------------|
| General Conditions | | | | | | | | |
| Product Name | Platinum 1+1 | | Platinum | Elite | Payment Ring | Family Ring Platinum | Payment Ring | Payment Ring Family |
| Account currency | MDL/EUR/USD | | MDL/EUR/USD | | | | | |
| Opening of current account with attached card | NO FEE | | NO FEE | | | | | |
| Card maintenance fee | 8 EUR / month | | 180 EUR / annual | 600 EUR / annual | 240 EUR / annual | 400 EUR / annual | 300 EUR / annual | 720 EUR / annual |
| Cards included in the package | | | | | | | | |
| Mastercard World Elite | - | - | 2* | - | - | - | - | - |
| Visa Infinite | - | - | - | - | - | 1 | 1 | 2 |
| Visa Infinite Payment Ring | - | - | - | - | - | - | - | 2 |
| Mastercard Platinum | 2 | 2 | 2 | 1 | 2 | - | - | - |
| Visa Platinum | - | - | - | - | - | - | - | - |
| Visa Platinum Payment Ring | - | - | - | - | - | - | - | - |
| Mastercard Gold | - | 1 | 1 | - | - | - | - | - |
| Visa Gold | - | - | - | - | - | - | - | - |
| Mastercard Standard | - | 2 | 2 | - | - | - | - | - |
| Visa Classic | - | - | - | - | - | - | - | - |
| Issuing the Payment Ring for the Visa Infinite / Platinum card (one-time payment)* | | | | | | | | |
| Card replacement due to expiration | NO FEE | | NO FEE | | | | | |
| Reissue of the card in case of loss/theft/disposal | 10 EUR | | 10 EUR | | | | | |
| Reissuance of Payment Ring in case of loss/theft/disposal | - | | 200 EUR | 200 EUR | 200 EUR | 200 EUR | 200 EUR | 200 EUR |
| Reissuance of Payment Ring in case of change in ring size | - | | 200 EUR | 200 EUR | 200 EUR | 200 EUR | 200 EUR | 200 EUR |
| * One of the VISA Infinite cards included in the ELITE package can be issued in the form of a payment ring | | | | | | | | |
| Access to Lounge Key areas | | | | | | | | |
| From 01/03/2024 to 30/05/2024, Visa Platinum — unlimited access to the Lounge Key areas for the cardholder (unlimited), Pass of a person accompanying the cardholder - \$32. | | | | | | | | |
| From 02/01/2024 to 09/10/2024, Visa Infinite — unlimited access to Lounge Key areas for the cardholder + 2 people (unlimited), Pass of 3rd person accompanying the cardholder - \$32. | | | | | | | | |

Applied from 30.05.2024

